

innovative display solutions

flexyPage Mediaplayer

# Boxed V4

**Product Datasheet** 



# Content

```
Introduction
About flexyPage documentation
Area of application for flexyPage Mediaplayer
Safety instructions and restrictions
    Installation and maintenance
    Ambient conditions
Installation
    Assembling
    Electrical connectors, interfaces and LEDs
        Graphics connector DVI
        Antenna connection
        User LED
        SIM card
        Ethernet interface
        Discrete inputs
        Speaker
        Switch
        CAN + Power supply
        Label
       Principle drawing
Maintenance
    Dust
    Humidity
    Security software updates
Technical data
            Power requirements
            Environmental specifications
            Physical dimensions
    Dimensions
    Product history hardware
    Product history software
    Manual history
Your contact persons at ELFIN
```

### Introduction

flexyPage is a modern and flexible system for the simultaneous display of lift data and multimedia presentations in and outside of lifts.

The flexyPage **Mediaplayer** Boxed V4 was developed to control displays and TVs in lifts using a DVI interface. Due to integrated CAN interface external sensors, in- and output modules and controllers can be connected when supporting the standard CANopen CiA 417 - CANopen-Lift. The audio signal is provided by an internal audio amplifier. Using the USB interfaces, different touch sensors can be connected. The configuration and connection to the Internet is provided by the LAN interface or via the optional integrated 4G card.

flexyPage Mediaplayer Boxed V4 can control several monitors with sizes from 25,6 cm (10,1") up to 240 cm (95"). They can be used in all lifts and for various use cases, in both newly constructed buildings or for retrofitting.

The flexyPage's layout and functions are freely configurable, which can be also done via Internet. Therefore, no specific software is needed the configuration is done using your usual browser.



Do you have questions or suggestions? Contact us on <a href="mailto:sales@flexyPage.de">sales@flexyPage.de</a>.

# About flexyPage documentation

This document provides an overview of possibilities of what can be realised with the flexyPage system. It constitutes only a small part of the whole documentation and is undergoing continual improvement.



The documents, images, graphics and videos, as well as hard and software are protected by copyright. It is prohibited to copy or circulate this document without prior written consent. Translations do also require a written declaration of consent. The ELFIN GmbH is sole contact regarding copies, translations and similar concerns.

This documentation is continuously revised and updated with the greatest of care. Nevertheless, errors cannot be excluded. We are pleased to hear your comments, helpful references and suggestions about this documentation. Please contact our sales department or support for that.

The ELFIN GmbH will not accept any liability for errors or any potential damage and their consequences in conjunction with

delivery or usage of this document.

Please carefully read the user manuals, product data sheets, safety instructions and mounting instructions before using!



The actual user manual as well as other documents and application cases can be found at the product website:

Introduction to the flexyPage system
Quick starting guide
Video tutorials
flexyPage user manual
Widget descriptions
Product data sheets
Frequently asked questions
Sales contact
Support contact

flexypage.de/en/documentation flexypage.de/en/documentation flexypage.de/en/tags/video-tutorials flexypage.de/en/documentation flexypage.de/en/doc/widget-descriptions flexypage.de/en/documentation flexypage.de/en/faq flexypage.de/en/sales flexypage.de/en/support

# Area of application for flexyPage Mediaplayer

The flexyPage displays were designed for use in lifts. They can be installed in new constructed buildings and in context of modernisation measures for lifts of all manufacturers. The displays can be used in both the lift's cabin and on the buildings floors. Several interfaces, modules and sensors can be used for controlling.

The flexyPage Mediaplayer Boxed V4 was developed to control external displays or TVs using a DVI interface. It supports different sizes, models and resolutions. You can find the requests concerning the environmental conditions and power supply in the attachment.

# Safety instructions and restrictions



Precisely follow this document's instructions, as well as the ones you will find on the device. An exclamation mark inside a warning triangle points out that warnings and hints are available, whose disregard may lead to danger or material damage.



The flash with an arrow leads your attention to dangerous voltage. Disregarding this warning can be life- endangering.

Installation and startup is limited to professionals after having read the whole product documentation! Restoration of damaged assemblies is only permitted for the ELFIN support. An autonomous opening of the encasement may damage the device which automatically leads to the loss of the warranty claim. If the device is already damaged when delivered, do not connect it to the power supply and contact the ELFIN support!

Do not use any caustic cleaning material and avoid installing sharp devices to the glass. Heat accumulation may cause an overheating of the flexyPage Mediaplayer and displays, which may lead to damages. The internal electricity is cooled passively using the enclosement. If this includes louvers, ensure that these are always unobstructed, so that a sufficient air circulation is provided. Wetness and liquids can also cause bypasses or electrical shocks. Therefore, only make use of and connect the device inside a building. Ensure that liquids and carrying elements do not come in touch with the device.

#### Installation and maintenance



**Danger: Electrical Shock** 

Danger to life.

This product operates with 12..24 V DC SELV power supply. Do not connect this product to an improper power supply.



#### **Danger: Electrical Shock**

Danger to life.

The input and output interfaces (connectors) of the product are only suited to be connected to SELV circuits. Use interfaces (connectors) for their intended use only.



#### **Caution: Explosive Risk**

The installed computer board is equipped with a Lithium battery.

Danger of explosion if battery is incorrectly replaced. Replace only with battery of the same or equivalent type.



#### **Warning: Burns Hazard**

The product generates considerable amount of heat. The housing transports this heat to the environment and therefore gets hot. Caution when touching the housing, burns hazard!

#### **Ambient conditions**



**Caution: Damage** 

Do not operate the product beyond the specified ambient conditions



#### **Danger: Explosive Risk**

Do not operate the product in potentially explosive atmosphere.

### Installation

### **Assembling**

The flexyPage Mediaplayer Boxed V4 is intended for wall mount, but can as well be used on the desktop. For fixing to a wall, fixing holes 4x6 mm are available in the housing.



Figure: LEDs, interfaces and connectors of flexyPage Mediaplayer Boxed V4 (front)

### Electrical connectors, interfaces and LEDs

#### **USB**

The device provides two USB 2.0 (high speed) interfaces. They can be used for both, connecting touch sensors or USB sticks.

#### Note: Load

Although each port can deliver supply current of 500 mA, the overall load on USB0 to USB1 interfaces must be limited to 1000 mA to prevent power supply from overheating.

If you draw excessive power from USB ports or short circuit USB power supply outputs, then the mediaplayer will temporarily shut off the USB power supply.



#### **Graphics connector DVI**

You can connect an external monitor using the integrated DVI-D interface. This provides the video signals digitally (as with HDMI). Analog VGA signals are no longer supported by interface.

#### Antenna connection

If the mediaplayer is equipped with a 4G card or a WiFi module, an antenna socket for connecting an external antenna is available next to the DVI socket.

#### User LED

In addition to the connection terminals there are three user LEDs - LPC, PCI and CPU. These are used to output internal status states.

#### SIM card

In addition to the user LEDs, there is a SIM card holder that can hold a SIM card for an optional 4G module (LTE) (Art. No. fel4A-02a-opt-lte).

#### Ethernet interface

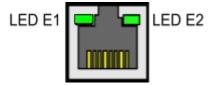
For configuration and internet connection the device provides an Ethernet interface 10/100 MBit. The standard interface parameter you can find at the label on top of it.

The two LEDs indicate Ethernet status as follows:

LED E1 on: internal voltage on

flashing: Data flow Rx / Tx

LED E2 flashing: connection to external device



#### **Notice: Cable Length**

If your Ethernet cable is long (normative limit = 30 m) or leaves a building, then an additional protection against surges is required.

Add an external surge protector is such cases. E.g. ground the Ethernet cable shield where it enters the building or your cabinet.

If you just connect to a nearby switch, such countermeasures are not required.

#### Discrete inputs

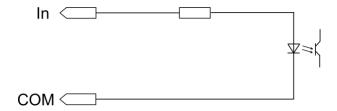
4 inputs for discrete signals are available on the mediaplayer.

The following connector can be used here.

ELFIN ArtNr. bl-dn35-5-I1-COM

1	l1	2	12
3	13	4	14
5	СОМ		

The inputs are galvanically isolated from the other signals of the device and refer to the COM signal.



++ The impedance of the inputs is 5 kOhm. The input signals are recognized as high from 6 VDC.

#### Speaker

The mediaplayer has an internal 6W amplifier for the output of audio signals. Speakers (4-8 ohms) for voice announcement, gong, video sound or background music can be connected to a 2-pin output terminal.

The following connectors can be used here.

ELFIN ArtNr. bl-dn35-2-SP

#### Switch

The mediaplayer has two micro switches OPT, Term. The switch OPT is used to activate special functions. The Term switch activates the internal termination of the CAN interface with a 120 ohm resistor.

#### CAN + Power supply

The terminals for the CAN interface and the power supply of the device are located on the CAN / Power connector. The CAN interface is compatible with ISO 11898-2 (high speed) and galvanically isolated. The displays support the standard 'CANopen CiA-417 CANopen-Lift' as master and as client. The CAN bus is terminated via an internal switch. If the 'switch contact 2' is in the "ON" position, the connection of the CAN termination (120  $\Omega$ ) takes place.

The following connectors can be used here.

ELFIN ArtNr. bl-dn35-4-CL-VIN

1	CAN-L (CL)	2	CAN-H (CH)
3	Power 1224 VDC	4	Power GND



#### **Danger: Electrical Shock**

Danger to life.

This product operates with 12..24 V DC SELV power supply. Do not connect this product to an improper power supply.



#### **NOTICE: Power GND**

The Power GND is internal connect

#### Label

Label with product information Serial Nr.

IP address

Termination

#### Principle drawing

The following illustration shows a usual cable system used in an elevator.

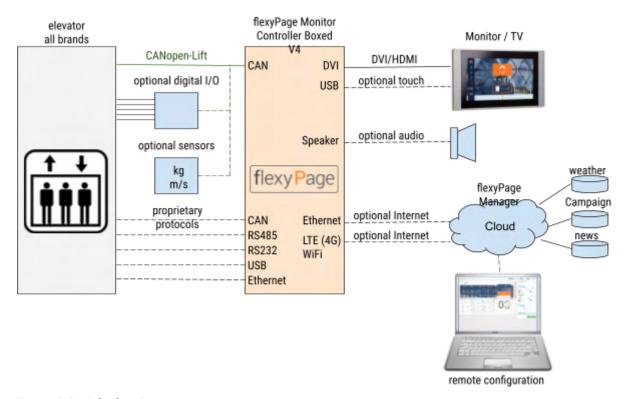


Figure: Principle drawing

## Maintenance

#### **NOTICE: ESD Protection**

Always follow common ESD practice when you service the product!

#### Dust

When maintaining the device, ensure that no dust is in there and clean, if necessary.

### Humidity

When maintaining, ensure that the device is dry. If not, adopt protective measures.

### Security software updates

Security updates may appear to devices connected to the internet. After your log-in, search the category maintenance, check if new updates are available and install them. Further information is available in the user manual. You can also contact our support.

### Technical data

ArticleNo.: fel4A-01A

Description: flexyPage Mediaplayer Boxed V4

Processor: CPU: ARM Cortex-A9 (64-bit Quad Core, 1 GHz)

GPU: Vivante GC2000

Main memory: 1 GB RAM DDR3 (64 Bit)

Flash: 4 GB eMMC
PCIe: 1 x intern (Gen 2)
Ethernet: LAN 10/100 Mbps
USB: 2 x USB 2.0

USB: 2 x USB
DVI: DVI-D

Storage: 1 x internal MicroSD card (8..32 GB)
CAN: ISO/DIS 11898-2 (galvanic isolated)

internal termination 120 Ohm optional on/off

Digital inputs: 4 x digital inputs 12-24 VDC (galvanically isolated)

Indicators: 3 x User LEDs (red, green)

Housing: sheet steel, hot-dip galvanized 1 mm

Battery: CR 1225, internal for RTC

Power requirements

Power supply (max): 12 .. 24 V DC Inv.-pol. protection: yes, internal

Fuse: no internal melting fuse

Electrical isolation: GND and shield is connected to the housing

Inrush current (max): 2,8 A

Energy consumption: 5,1 W (in active mode, without external load or expansion cards)

2,8 W (in standby mode, without external load or expansion cards)

External load

capabilities USB +5V: max 500 mA per USB port, max 1000 mA for all USB ports

**Environmental specifications** 

Operating temperature: 0 .. +50°C at sea level, derated by 1°C per 300 m above sea level

to a maximum of 2000 m.

Storage temperature: 0 .. +75°C

Humidity: 5% .. 95%, non condensing

Protection class: IP20

Physical dimensions

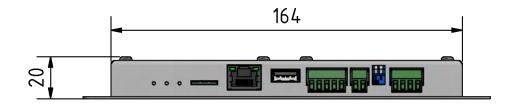
Size (WxHxD): 190 x 66 x 20 mm (without antenna; without connectors)

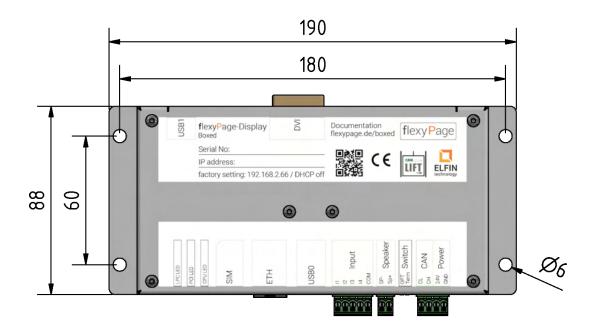
Weight: 0,5 kg

The device is according to the current RoHS rules.

### **Dimensions**

The following pictures shows the housing dimensions.







Picture: housing dimensions of flexyPage Mediaplayer Boxed V4

The flexyPage Mediaplayer Boxed V4 is delivered with the following mounting options:

• Wall mount bracket (not assembled)

# Product history hardware

Version	Release Date	Changes
0.9	2019-01-02	prototype
1.0	2019-01-10	serial

# Product history software

Please have a look at flexypage.de/en/firmware-history

# Manual history

Version	Release Date	Changes
1.0	2019-01-18	final version
1.1	2019-02-22	dimensional drawings
1.2	2019-02-27	input graphics
1.3	2020-03-18	typo
1.4	2021-03-01	update company name
1.5	2022-03-18	new address
1.6	2023-08-23	update GND signal description

# Your contact persons at ELFIN

Even an extensive documentation cannot answer every question. Do you still have questions or suggestions concerning our flexyPage system? We look forward to your requests! Please don't hesitate to contact us at:

#### **ELFIN Technology GmbH**

Im Zollhafen 22 50678 Cologne Germany

Phone: +49 (221) 6778932-0 FAX: +49 (221) 6778932-2

service@elfin.de www.elfin.de



#### Sales flexyPage

flexypage.de/en/sales Phone: +49 (221) 6430816-2 FAX: +49 (221) 6778932-2 sales@flexyPage.de

#### Support flexyPage

flexypage.de/en/support Phone: +49 (221) 6430816-3 support@flexyPage.de



innovative display solutions